

Foundation Skills: Motor Vehicle

Pre-competition activity pack

PLEASE NOTE THAT THIS IS SAMPLE MATERIAL ONLY, SOURCED FROM THE 2018 COMPETITION AND IS NOT THE BRIEF FOR THE OFFICIAL WORLDSKILLS UK COMPETITION .

Pre competition activity – to help prepare for the competition, below are examples of projects that learners may carry out :

- winter vehicle inspection in a workshop environment.
- pre-holiday vehicle inspection in a workshop
- vehicle exterior / interior valet
- minor vehicle service
- paint defect repair
- supplying vehicle spare parts

Example Scenario:

Learners will work individually or in small groups to identify and agree an activity. Learners will discuss and develop plans of the individual's responsibility completing the project including; resources, tools, equipment and materials required to provide the service or product.

Learners will produce marketing materials with services or products offered and contact details which are then placed in prominent places to advertise their services or products.

Learners will deal with customer enquiries efficiently and effectively, recording the services or products required accurately by the customer.

Learners will deal with the customer professionally when the service or product, confirming services or products required and personal contact details. (vehicle is checked by both learner and customer regarding a pre-work inspection).

Learners will complete the services or provide the products and appropriate documentation as per customer directions to a good standard of work.